SmartBear AlertSite – Demo Webinar

November 30, 2016

* Addresses
  + Availability
  + Functional correctness
  + Performance
* Allows for Test-on-demand – does not impact reporting
* Allows comparing to show case different slices and dices on the captured data, for e.g.
  + Where it is failing (geo location)?
  + Which step does it fails?
* Can drill down further
  + On a particular run/response
  + What failed in that run (assertions) – functional correctness
  + Can view actual payload, etc.
* Dashboard
  + High level view
  + Can create views (filters on the dashboard)
  + Views can be private/public
  + Dashboard refreshes every minute
  + 2 views
    - Tile view
    - List view
  + Dashboard data shown is 30 days. Reporting 90 days. Additional data available for 24 months (may be extra costs)
* Monitors
  + Types
    - Single URLs
    - Transaction/
    - Import from Selenium
  + Types of application
    - Web
    - API
      * Single URI
      * SOAPUI project
      * Can record
    - Mobile
  + Building/scripting monitors
    - Very easy – does not need developers
    - recording/macro based
    - “Keyword” tool – looks for given strings, regexs for presence or not presence
  + Once you build/record a script, upload it and then use the script to monitor
  + In order to convert testing script to monitoring script – use some running and alerting rules
  + You can set up alerts without failing the monitor – meaning, it will not show as a failed test case but alert the user
    - These are based on statistical updates
* Alerting
  + Ability to send emails, text alerts
  + Create and manage groups for alerting
  + Alerting templates and notes
* If there is a failure, AlertSite fires a few more calls before reporting it as failure – makes sure it is not a false alarm
* Deep integration with SOAP UI
* SOAPUI
  + Keeps the detailed information at the most granular level for the duration you buy from them
  + Others roll it up to larger chunks
* Can show trends, but no heat maps
* API SLAs are pretty basic
  + “Availability = 99.9%”
    - Cannot support “Availability 99.9% during peak, 98.9% during offpeak”
  + “Response max within 1 second”
    - Cannot support “Response 95 percentile 500 ms, 99 percentile 1second”